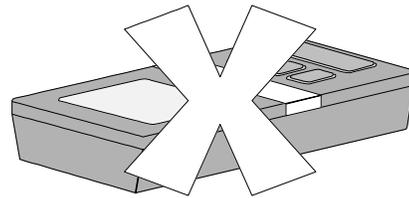
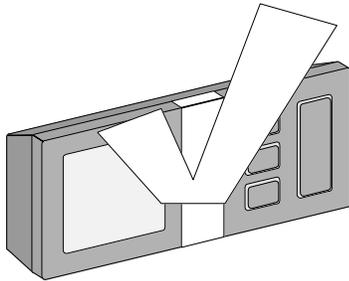


## GREENSMART™ WALL MOUNT REMOTE RECOMMENDATIONS

We have received some calls regarding the wall-mounted SIT remotes. Some dealers have indicated that the wall mounted remotes are not working as well as the older, hand held remotes. After extensive testing at our factory, in household applications, and in a radio-frequency lab, we have come up with some suggestions that will help you achieve the best results from the wall mounted remote. We recommend you try the following whenever you receive calls regarding the performance of the wall-mounted remote:

- Let the customer know that the orientation of the remote matters (pointed up, sideways, or down). The hand held remote worked best when it was pointed at the appliance. The wall mounted remote, on the other hand, performs best if it is positioned vertically (placed on a wall or on its edge). Wall remotes placed vertically on the wall perform better than when placed flat on a table.



- Have the customer move the remote inside the room to a different location. Each room has unique radio “acoustics”. Some building materials will reflect the signal while other materials may absorb the signal. That is why you may find dead spots or zones that do not work within the expected range. Often by switching the location of the remote, its performance will improve noticeably. This process may require several attempts before a suitable location is found.
- Make sure the remote is away from any radio emitter (RF signal). Radio emitters include computer routers, repeaters, wireless phone transmitters, etc. We have found certain remotes improve when relocated away from radio emitters, especially when they are on a frequency similar to the remote (315mhz).



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- Have the customer place the remote closer to the appliance. This may sound like a silly request, but customers should realize that the remote only has a range of approximately 10' to 20', depending upon room size and other factors.

We trust this information will help you achieve the best results for this remote.

Warm Regards,

Perry Ranes

National Sales Manager

Travis Industries, Inc.